**RESEARCH INSTRUMENT**

1. Heuristic Evaluation

**Link to evaluation** [click here](https://www.figma.com/proto/hSq93eDa2RLhRmayL8ToTe/Eidos-Journal-Prototype-Project?type=design&node-id=0-1&t=CJK8RB0OhhEn8YrI-0&scaling=min-zoom&starting-point-node-id=26%3A124).

Severity rating notes: **0** (*I don't agree that this is a usability problem at all*), **1** (*Cosmetic problem only*), **2** (*Minor usability problem*), **3** (*Major usability problem*), and **4** (*Usability catastrophe*).

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No** | **Heuristic** | **Severity Rating** | **Section** | **Usability Issues** | **Recommendations** | **Screenshot and/or Notes** |
| 1 | Visibility of system status |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 2 | Match between the system and the real world |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 3 | User control and freedom |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 4 | Consistency and standards |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 5 | Error prevention |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 6 | Recognition rather than recall |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 7 | Flexibility and efficiency of use |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 8 | Aesthetic and minimalist design |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 9 | Help users recognize, diagnose, and recover from errors |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |
| 10 | Help and documentation |  0 | Halaman Utama |  |  |  |
|  0 | Halaman Adopsi |  |  |  |
|  0 | Detail Adopsi |  |  |  |
|  0 | Form Adopsi |  |  |  |
|  0 | Status Adopsi |  |  |  |
|  0 | Chat |  |  |  |
|  0 | Surat Pernyataan |  |  |  |

**Feedback or Comments:**

*Write here….*

Place, …. November 2023

Evaluator,

Full Name

Role and Company

1. System Usability Scale (SUS)

Link prototipe perbaikan [Uji SUS](https://www.figma.com/proto/ZbU9trAQ6O7tCssMqILbtN/%5BUPDATE%5D-SUS-Survey?page-id=0%3A1&type=design&node-id=3-610&viewport=-366%2C257%2C0.02&t=5FdXXcCguTrksnxT-1&scaling=min-zoom&starting-point-node-id=3%3A610&mode=design)

Link Useberry [Useberry - Testing](https://app.useberry.com/t/W78Ti2FIP1RbvN/#e9263c1b-ac90-4c80-8499-5c3dffa72295)

1. **Identitas Partisipan**

|  |  |
| --- | --- |
| Nama | : |
| Umur | : |
| Jenis Kelamin | : |
| Pekerjaan | : |
| Domisili | : |

1. **Satisfaction**

#1 Satisfaction

Bagaimana pengalaman Anda untuk Daftar Akun di website Eidos?

#2 Satisfaction

Bagaimana pengalaman Anda untuk Halaman Fitur Adopsi di website Eidos?

#3 Satisfaction

Bagaimana pengalaman Anda untuk laman pengisian Form Pengajuan Adopsi di website Eidos?

#4 Satisfaction

Bagaimana pengalaman Anda untuk laman Status Adopsi di website Eidos?
#5 Satisfaction

Bagaimana pengalaman Anda untuk laman Chat di website Eidos?

#6 Satisfaction

Bagaimana pengalaman Anda untuk laman Surat Pernyataan Penerimaan dan Komitmen Adopsi Hewan di website Eidos?

#7 Satisfaction

Bagaimana pengalaman Anda untuk Informasi Status Berhasil Adopsi Hewan di website Eidos?

#8 Satisfaction

Secara keseluruhan, bagaimana pengalaman Anda dalam menggunakan Fitur Adopsi di website Eidos?

1. **Open ended question**

Kritik, Komentar, Saran, Masukan Anda untuk Fitur Adopsi di Website Eidos?

1. **SUS Survey**

|  |  |  |
| --- | --- | --- |
| **No** | **Pertanyaan** | **Skala** |
| 1 | Saya rasa saya akan sering menggunakan Fitur Adopsi di website Eidos. | 1 | 2 | 3 | 4 | 5 |
| 2 | Saya merasa Fitur Adopsi di website Eidos ini rumit digunakan. | 1 | 2 | 3 | 4 | 5 |
| 3 | Saya merasa Fitur Adopsi di website Eidos ini mudah digunakan. | 1 | 2 | 3 | 4 | 5 |
| 4 | Saya merasa memerlukan dukungan teknis untuk dapat menggunakan Fitur Adopsi di website Eidos ini. | 1 | 2 | 3 | 4 | 5 |
| 5 | Saya merasa berbagai fungsi dalam Fitur Adopsi di website Eidos ini sudah terintegrasi dengan baik. | 1 | 2 | 3 | 4 | 5 |
| 6 | Saya merasa terlalu banyak yang tidak konsisten pada Fitur Adopsi di website Eidos ini. | 1 | 2 | 3 | 4 | 5 |
| 7 | Saya merasa orang lain akan belajar menggunakan Fitur Adopsi di website Eidos ini dengan sangat cepat. | 1 | 2 | 3 | 4 | 5 |
| 8 | Saya menemukan Fitur Adopsi di website Eidos ini rumit digunakan. | 1 | 2 | 3 | 4 | 5 |
| 9 | Saya merasa percaya diri ketika menggunakan Fitur Adopsi di website Eidos ini. | 1 | 2 | 3 | 4 | 5 |
| 10 | Saya merasa perlu untuk belajar lebih banyak sebelum saya menggunakan Fitur Adopsi di website Eidos ini. | 1 | 2 | 3 | 4 | 5 |